

Dementia - Capable Wisconsin
Dementia Crisis Response Training
4-hour Online Course

\$60
video

Syllabus

This training includes the following three sections as listed below:

Section I: Dementia Overview

- History & Background
- Definitions
- Symptoms of Dementia
- Types of Dementia
- Other Conditions
- Risk Factors
- Early Detection & Diagnosis
- Managing the Symptoms
- Research

Section II: Focus Topics

- Helen E.F. Supreme Court Decision (Emergency Placement)
- Wisconsin's Silver Alert Program
- Successful Communication in Challenging Situations
 - Behaviors Associated with Dementia*
 - Communication Tips and De-Escalation Techniques*

Section III: Short Story Scenarios

- Designed to apply information learned throughout the previous sections

Also included are:

*Printable Handouts

Printable Resources

Final Assessment

Course Evaluation

Certificate of Completion

CEU Application

For additional information, please contact dementiacare@uwosh.edu or visit the website at <http://www.uwosh.edu/dementia>

Dementia Specialist Training
1-hour Online Course

Managing Crisis Situations for Crisis Responders

Learning Objectives

After completing this course, learners will be able to:

- Assess the impact of a culture of compliance on people living with dementia.
- Examine personal beliefs and attitudes as a factor in behavior.
- Identify power issues as they relate to interactions between crisis responders and people they serve.
- Plan strategies to address personal frustration when supporting people living with dementia.

Syllabus

Background

Avoiding a Culture of Compliance

A New Approach to Responding to People in Crisis

“Wanting” Energy or Motivation for Behavior

Competing Motivations

Belief Systems

Changing Attitudes

Power and Control

Mindfulness

Point of View

The “6 Questions Approach”

Examples and Short Story Scenarios

Also included are:

Printable Resources

Final Assessment

Course Evaluation

Certificate of Completion

CEU Application (optional)

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\$25

Dementia Specialist Training
1-hour Online Course

Managing Crisis Situations
for healthcare providers

Learning Objectives

After completing this course, learners will be able to:

- Assess the impact of a culture of compliance on people living with dementia.
- Examine personal beliefs and attitudes as a factor in behavior.
- Identify power issues as they relate to interactions between caregivers and people in their care.
- Plan strategies to address personal frustration when supporting people living with dementia.

Syllabus

Introduction/Activity: Characteristics of People in Your Care

Avoiding a “Culture of Compliance”

New Approaches to Care and Support

“Wanting Energy” definition

- Short Story Scenario-Anthony and Susan

Competing “Wants”

- Short Story Scenario-Paula and Robert

Belief Systems and Attitudes of Caregivers

- Four Common Beliefs

Negative Characterizations/Power and Control

Developing Mindfulness

Determining the Point of View of the Person Living with Dementia

The “6 Question” Approach

- Short Story Scenario-Andrew and Joan

Also included are:

Printable Resources

Final Assessment

Course Evaluation

Certificate of Completion

CEU Application (optional)

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\$25

Dementia Specialist Training
1-hour Online Course

**Driving and Dementia
for Crisis Responders**

Learning Objectives

After completing this course, learners will be able to:

- Recognize signs of dementia that drivers living with dementia may exhibit.
- Use effective communication techniques with drivers living with dementia.
- Determine appropriate next steps to ensure safety of the driver and the public.

Syllabus

\$ 25

Background

As Dementia Progresses, Driving Skills Can Diminish
Warning Signs Compared to Driving Patterns and Behaviors
“Near misses,” Crashes, Poor Driving Habits

Wandering

Assessing the Driver

- Time and Place Orientation
- Communication
- Appearance
- Behavior

Interacting with the Driver

- Initial Contact
- Communication
- Options and Next Steps

Silver Alert

Citation and Documentation

Support and Information

Short-Story Scenarios

Also included are:

Printable Resources

Final Assessment

Course Evaluation

Certificate of Completion

CEU Application (optional)

For additional information, please contact dementiacare@uwosh.edu or visit the website at <http://www.uwosh.edu/dementia>