



Disability Information and Access Line

Help with COVID-19 vaccinations for people with disabilities

The Disability Information and Access Line (DIAL) is now available to help people with disabilities, including Deaf persons, get vaccinated. The DIAL's trained staff is standing by to:

- Help find local vaccination locations.
- Assist with making vaccination appointments.
- Connect callers to local services—such as accessible transportation—to overcome barriers to vaccination.

The hotline also can provide information and resources to answer questions and address concerns about the vaccines and can connect callers to information and services that promote independent living and address fundamental needs, such as food, housing, and transportation.

DIAL is operated as a collaboration between a consortium of organizations serving people with disabilities and the National Association of Area Agencies on Aging (n4a). The consortium includes:

- Association of Programs for Rural Independent Living (APRIL),
- Association of University Centers on Disabilities (AUCD),
- Independent Living Research Utilization (ILRU),
- National Association of Councils on Developmental Disabilities (NACDD),
- National Council on Independent Living (NCIL),
- National Disabilities Rights Network (NDRN), and
- The Partnership for Inclusive Disaster Strategies.

This collaboration benefits from the disability networks' extensive knowledge and expertise in meeting the needs of people with disabilities across the United States and n4a's decades of experience operating the [Eldercare Locator](#), the only federally funded national information and referral resource that supports consumers across the spectrum of issues affecting older Americans.



Call

888-677-1199
Monday – Friday
9 a.m. – 8 p.m. (ET)

TTY relay service

800-877-8339



Email

DIAL@n4a.org

